

IMPORTANT INFORMATION FROM GORDON FOOD SERVICE

Food Safety & Quality Assurance

Calls from Gordon Food Service—Instant Recall™ will come from the following number:

1-800-821-5696



Recall Notification

Dear Gordon Food Service Customer,

This is an important communication from your food supplier, Gordon Food Service. We are contacting you about a Recall event. Gordon Food Service has deployed the Instant Recall™ solution, an automated Recall event notification system.

Gordon Food Service Food Safety & Quality Assurance is conducting a Recall of Soup. The reason for the RECALL is due to a public health alert declared by the USDA associated with foreign material in the cilantro. There is a potential food safety concern.

Our records show that affected product may have been sold to your location. **It is urgent that you stop using affected product as soon as possible.**

AFFECTED PRODUCTS:

Item Number	MPC	PACK/SZ	BRAND	DESCRIPTION	ADDITIONAL DETAILS
128505	200000027926	64 Oz Bag, 4/Case	Campbell's	Mexican Street Corn Soup, Frozen	Lot code LI20261113
1349421	200630024722	4x1.81 KG	Verve	Wicked Thai Chicken Soup	Exp date 24 OCT 2026
444925	200000028744	4 Lb Bag, 4/Case	Campbell's	Baja Chicken Enchilada Soup, Ready-to-Serve, Frozen	Lot code LI20261007
527601	200000029166	4 Lb Bag, 4/Case	Campbell's	Cuban Black Bean Soup, Frozen	Lot code LI20261110
684510	200000020304	64 Oz Bag, 4/Case	Campbell's	Chicken Tortilla Soup, Frozen	Lot code LI20261024

ADDITIONAL PRODUCT DETAILS:

All items have the Lot Code and Best By Date information printed on the exterior surface of the shipper case and on each individual inside pouch. The USDA health alert can be found following the link below: <https://www.fsis.usda.gov/recalls-alerts/fsis-issues-public-health-alert-various-soup-bowl-products-due-possible-extraneous>

PLEASE TAKE THE FOLLOWING ACTIONS:

- Review your inventory for the above listed product.
- If you find any of the affected product, please record the number of cases and then **DESTROY THE PRODUCT. DO NOT RETURN.** Please isolate any affected product and destroy it in a secure manner to prevent unauthorized consumption. If you have product stored out of the case and are unsure of the code date please destroy this product also.
- **Please notify any parties that may have received the affected product if further distributed by your organization and provide them with disposition instructions to ensure removal from the marketplace.**
- To help ensure proper credit, please visit <https://myinstantrecall.com> or call 1-800-821-5696 as soon as possible, to report the number of cases that you DESTROYED. It is very important that you report your product counts. When calling 1-800-821-5696, please enter the Incident Number: **9186.**
- You must report your product counts no later than **THURSDAY, APRIL 24.**
- **When you receive an automated phone call from 1-800-821-5696, it is important to take that call and follow all instructions to review available product details and confirm**

notification. The system will continue to call you until you complete these steps.

- If there is any confusion regarding the information in this message please place the product on hold, and contact your Gordon Food Service Sales or Customer Service Representative for assistance.

For up to date information you can dial this number at any time: **1-800-821-5696**